

# **Montgomery County DLC Community Outreach**

## **Common Sense Guide to Responsible Hospitality**



### **Off Premise Establishments**

Today increasing competition and changes in the consumer's drinking behavior are bringing new opportunities to the off-premise licensees. Party planning often begins at the point of purchase, and the store's staff comes forward to help customers with party planning. They can assist in selecting the paper beverages to complete food, offer a complete selection of quality adult alternatives, and provide information on reasonable hospitality. Important to achieving these goals are recognizing the responsibility to the public, especially controlling access to alcohol beverages to underage persons.

#### ***Suggestions for responsible hospitality***

- ❑ Voluntarily participate in responsible beverage server/retailer training program.
- ❑ Develop and provide to each employee with written policies describing accepted company practices that promote a safe environment.
- ❑ Educate employees to the rules and regulations, civil liabilities, and criminal statutes governing the service of alcohol within their jurisdiction.
- ❑ Develop policies and practices that prohibit the sale of alcohol beverages to underage persons and adults who would furnish alcohol to the underage.
- ❑ Develop policies and practices that discourage the sale of alcohol beverage to impaired adults and prohibit the sale of alcohol to intoxicated persons.
- ❑ Server should ask for a valid identification card whenever he or she is in doubt about the age of a patron.
- ❑ Publicize alcohol policies in any visible location (e.g. We check ID).
- ❑ Provide information to customers when purchasing kegs of beer or other alcohol for group events, advising them of the laws regarding furnishing alcohol to underage persons.
- ❑ Observe laws regarding server age.
- ❑ Make available treatment information/referral assistance to employees whose work performance may be impaired by an alcohol or drug problem.

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